

3121 West March Lane, Suite 100 Stockton, CA 95219

T [209] 955-6100 F [209] 955-6199

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### REDACTED- FOR PUBLIC INSPECTION

June 24, 2014

### VIA OVERNIGHT DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

RE:

Confidential Financial Information Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, Before the Federal Communications Commission

Dear Ms. Dortch:

Central Texas Telephone Cooperative, Inc. ("CTTC"), a privately-held rate of return carrier receiving high cost support, has electronically submitted FCC Form 481 to the Commission with redacted financial data, in compliance with 47 C.F.R. §§ 54.313 and 54.422

As specified in the Protective Order issued on November 16, 2012 by the Commission, two copies of the redacted confidential information are being filed simultaneously with the non-redacted confidential information. The redacted information for this filing and each page of the file where confidential information has been omitted is marked "REDACTED - FOR PUBLIC INSPECTION"

Please feel free to contact me with any questions regarding this particular matter.

Sincerely,

Eric N. Votaw, Senior Manager

in M. Vatans

For Moss Adams LLP

**Enclosures** 

cc Mr. Charles Tyler, FCC Telecommunications Access Policy Division

Mr. Jamey Wigley - General Manager - Central Texas Telephone Cooperative, Inc.

FCC Fo	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name: Person USAC should contact with questions about this data	Eric N. Votaw	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	eric.votaw@mossadams.com	
ANNUA	AL REPORTING FOR ALL CARRIERS		54.313 54.422 Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting	(complete attached w	/ 100 100 100 100 100
	Outage Reporting (voice)	(complete attached w	rorksheet)
<210> <300>	Unfulfilled Service Requests (voice)	outages to report	\ \( \( \( \) \( \
			District Annual Control
<310>	Detail on Attempts (voice)		
			(attach descriptive document)
<320>	Unfulfilled Service Requests (broadband)		
<330>	Detail on Attempts (broadband)		
			(attach descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)		
<410>	Fixed 0.0		1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broadb	and)	
<440>	Fixed 0.0		1
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection Ru	lles Compliance (check to indicate cen	tification)
-500	442052TX510.pdf		, , , , , , , , , , , , , , , , , , ,
<510>		(attached description	ve document)
<600>	Functionality in Emergency Situations	(check to indicate cert	tification) ✓ ✓
	442052TX610.pdf		
540		(attached descriptive d	(ocument)
<610>			
<700> <710>	Company Price Offerings (voice) Company Price Offerings (broadband)	(complete attached we	
	Operating Companies and Affiliates	(complete attached we	
<900>	Tribal Land Offerings (Y/N)?	(if yes, complete attached wo	
<1000>	Voice Services Rate Comparability 442052TX1000.pdf	(check to indicate cert	ification)
<1010>		(attach descriptive do	ocument) /
<1100>	Terrestrial Backhaul (Y/N)?	(if not, check to indicate cen	tification)
<1110> <1200>	Terms and Condition for Lifeline Customers	(complete attached wi	No. No. No. No. No. No. No.
	Price Cap Carriers, Proceed to Price Cap Additional D		Winameer)
	Including Rate-of-Return Carriers affiliated with Price		
<2000> <2005>		(check to indicate certi) (complete attached wo	
	Rate of Return Carriers, Proceed to ROR Additional D		
<3000> <3005>		(check to indicate certi) (complete attached wo	

	rvice Quality Improvement Reporting Ilection Form			FCC Form 481 OMB Control No. 3050-0985/OMB Cont July 2013	trol No. 3060-0819
<010>	Study Area Code	442052			
<015>	Study Area Name	CENTRAL TEX	AS CO-OP		
<020>	Program Year	2015	314 1		
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Vot	aw		
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116	ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votavi	mossadams.com		3-800
<110>	Has your company received its ETC certification from the FCC?	(96	es/no) O o		
<111>	If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	lve	es / no ) O O		
<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	442052TX100.pdf	Name of Attached Document	
	Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	e		waite of Attached Document	
<113>	Maps detailing progress towards meeting plan targets	Г			
<114>	Report how much universal service (USF) support was received		1		
<115>	How (USF) was used to improve service quality		1		
<116>	How (USF)was used to improve service coverage		1		
<117>	How (USF) was used to improve service capacity		1		
	Provide an explanation of network improvement targets not met in the prior calendar year.				

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3050-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	(X
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric M. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawsmossadams.com	

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	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
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CONTRACTOR AND A SECOND	ice Offerings Including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawmossadams.com	
<701>	Residential Local Service Charge Effective Date 1/1/2014	-	
<702>	Single State-wide Residential Local Service Charge		

270	<a1></a1>	<a2></a2>	<a3></a3>	<h1></h1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	0
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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(710) Broadband Price Offerings Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw	310131
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	Mark Control of the C
<039>	Contact Fmail Address - Email Address of person identified in data line (030)	eric untawamonadama com	

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	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
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Study Area Code   442052		erating Companies lection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<ul> <li>&lt;015&gt; Study Area Name</li> <li>C2020 Program Year</li> <li>C3030 Contact Name - Person USAC should contact regarding this data</li> <li>C305 Contact Telephone Number - Number of person identified in data line &lt;030&gt;</li> <li>C309 Contact Email Address - Email Address of person identified in data line &lt;030&gt;</li> <li>C810 Reporting Carrier Central Texas Telephone Cooperative</li> <li>C811 Holding Company</li> <li>C812 Operating Company</li> <li>C813 Affiliates</li> <li>C92 SAC Doing Business As Company or Brand Designation</li> </ul>	<010>	Study Area Code				
<020>       Program Year       2015         <030>       Contact Name - Person USAC should contact regarding this data       Eric H. Votaw         <035>       Contact Telephone Number - Number of person identified in data line <030>       2099556116 ext.         <039>       Contact Email Address - Email Address of person identified in data line <030>       eric.votavamossadans.con         <810>       Reporting Carrier       Central Texas Telephone Cooperative         <812>       Operating Company         <813>       Cal>       Cal>         Affiliates       SAC       Doing Business As Company or Brand Designation						
<0305 Contact Name - Person USAC should contact regarding this data <035 Contact Telephone Number - Number of person identified in data line <0300 2099556116 ext. <036 Contact Email Address - Email Address of person identified in data line <0300 eric .votavanogsadans .con <810 Reporting Carrier Central Texas Telephone Cooperative <811 Holding Company <812 Operating Company <813 Cal> Cal> Cal> Doing Business As Company or Brand Designation				S CO-OP		
Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Contact Email Address - Contac	Miles Colonia			20		
Contact Email Address - Email Address of person identified in data line <03D> eric.votavanogsadans.com  Central Texas Telephone Cooperative  Central Texas Tele	<035>					
<811> Holding Company <812> Operating Company <813> <a2> <a3> Affiliates SAC Doing Business As Company or Brand Designation</a3></a2>	<039>		eric.votawam	nossadans.com	MINTES A	
<812> Operating Company  <813> Ca1> Ca2> Ca3>  Affiliates SAC Doing Business As Company or Brand Designation	<810>	Reporting Carrier Central Texas Telephone Cooperative				
<813>	<811>	Holding Company	SCI. 200 (1920 - 1920 -	ACCORD TO THE TOTAL THE TOTAL TO THE TOTAL TOTAL TO THE T		- Meant I have
Affiliates SAC Doing Business As Company or Brand Designation	<812>	Operating Company	7		150 1985	
Affiliates SAC Doing Business As Company or Brand Designation					500 - 100 -	
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		Affiliates		SAC	Doing	Business As Company or Brand Designation
See attached worksheet	,					
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	ibal Lands Reporting Ilection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	VI DIVIN CONTRACTOR CO
<020>	Program Year	2015	The state of the s
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votav	
<035>	Contact Telephone Number - Number of person identified in data line <0.	30> 2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <0	30> eric.votawamossadams.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of	f Attached Document
If your	company serves Tribal lands, please select (Yes,No, NA) for each these boxes		
	rm the status described on the attached document(s), on line 920,		
	strates coordination with the Tribal government pursuant to	Select	
	3(a)(9) includes:	(Yes,No,	
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	NA)	
923>	Marketing services in a culturally sensitive manner;		
924>	Compliance with Rights of way processes		
925>	Compliance with Land Use permitting requirements		
926>	Compliance with Facilities Siting rules	<del>151. xi  </del>	
	Compliance with Environmental Review processes		
927>			
927>	Compliance with Cultural Preservation review processes		

	o Terrestrial Backhaul Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votaw@mossadams.com	
<1120> <1130>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)  Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	erms and Condition for Lifeline Customers llection Form		0	CC Form 481 MB Control No. 3060-0986/OMB Control No. 3060-0819 Ily 2013
<010>	Study Area Code		442052	
<015>	Study Area Name	-	CENTRAL TEXAS CO-OP	
<020>	Program Year	-10	2015	
<030>	Contact Name - Person USAC should contact regarding this data		Eric II. Votav	
<035>	Contact Telephone Number - Number of person identified in data	line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data	line <030:		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		442052TX1210.pdf	of Attached Document
<1220>	Link to Public Website	НТТР		
or the we	heck these boxes below to confirm that the attached document(s), on line absite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	1		
<1223>	Additional charges for toll calls, and rates for each such plan.	<b>V</b>		

(none) =			
HILLIES NOT	rice Cap Carrier Additional Documentation		FCC Form 481
12/2/2015/00/00/00/00/00/00/00/00/00/00/00/00/00	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	<b>经国际公司的经营制度等发展的基本系</b>	July 2013
1202	12 (2) 11 W		
<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votavamossadams.com	
CHECK th	ne boxes below to note compliance as a recipient of Incremental Connect Ameri	ca Phase I support, frozen High Cost support. I	High Cost support to offset access charge reductions, and Connect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e	e) the information reported on this form and in	n the documents attached below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	*	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		<del></del>
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>			
120132	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
			II
	Connect America Phase II Reporting (47 CFR § 54.313(e))		1997
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		
<2020>	Please check the box to confirm that the attached document(s), on li pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support: addresses of community anchor institutions to which began providin	shall provide the number names and	
	preceding calendar year.		
		1	
<2021>	Interim Progress Community Anchor Institutions		
		U	
		Name of A	Attached Document Listing Required Information

(3000) 1	Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Co	llection Form	OM8 Centrel No. 3060-0986/OM8 Centrel No. 3060-0819
SERIE		July 2013
	Study Area Code	442052
<015>		CENTRAL TEXAS CO-OP
<030>		2015
<035>	THE PARTY OF THE P	Eric N. Votaw 2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawamossadams.com
-		
CHECK	the boxes below to note compliance on its five year service quality plan (pursual CER 5.54.333(f)(7). I further certify that the	t to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 4' e information reported on this form and in the documents attached below is accurate,
		a minimation reported on this form and in the obcuments attached below it accurate.
(3010)		
	Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3	D12 contains the required information pursuant to
(3011)	9 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre	sses of community anchor institutions to which began
	providing access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
	AVOID BERN BRIDE OF THE STATE	Name of Attached Document Listing Required Information
(3013)	is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No)
		(Yes/No) [(•)( )
Please	check these boxes to confirm that the attached document(s), on line 3017	contains the required information pursuant to § 54.313(I)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	
(2015)	Telecommunications Borrowers)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Car	
		442052TX3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual	<b>!</b>
	report and all required documentation	1
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No) (Q)(Q
,		(ves/no)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	
	and the second manda statement, or (2) a mantia report in 3 to	mat comparable to RU3 Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
(3021)	Management letter issued by the independent certified public accountant that p	erformed the company's financial audit
	If the response is no on line 301E, please check the baxes below	
	to confirm your submission, on line 3026 pursuant to § 54.313(I)(2),	
	contains:	vi
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a	
	format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified public accountant	<u> </u>
(3024)	Underlying information subjected to an officer certification.	
A CONTRACTOR OF THE PARTY OF TH	Document(s) for Balance Sheet, Income Statement and Statement of Cas	h Flows
	. ,	ALL DATE
(3026)	Attach the worksheet listing required information	
		Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	442052	
<015> Study Area Name	CENTRAL TEXAS CO-	OP .

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<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votaw@mossadams.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	442052
<015>	Study Area Name	CENTRAL TEXAS CO-OP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votaw@mossadams.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an	Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier							
I certify that (Name of Agent) Moss Adams, LLP also certify that I am an officer of the reporting carrier; my respons agent; and, to the best of my knowledge, the reports and data prov	is authorized to submit the information reported on behalf of the reporting carrier. I ibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ided to the authorized agent is accurate.							
Name of Authorized Agent: Moss Adams, LLP								
Name of Reporting Carrier: CENTRAL TEXAS CO-OP								
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/27/2014							
Printed name of Authorized Officer: Jamey Wigley								
Title or position of Authorized Officer: General Manager/Office	c .							
Telephone number of Authorized Officer: 3259385705 ext.								
Study Area Code of Reporting Carrier: 442052	Filing Due Date for this form: 07/01/2014							
, ,	ed by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment Title 18 of the United States Code, 18 U.S.C. § 1001.							

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients or	n Behalf of Reportir	g Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipie the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information rep		
Name of Reporting Carrier: CENTRAL TEXAS CO-OP		
Name of Authorized Agent or Employee of Agent: Moss Adams, LLP		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/27/2014
Printed name of Authorized Agent or Employee of Agent: Eric Votaw		
Title or position of Authorized Agent or Employee of Agent Senior Manager		
Telephone number of Authorized Agent or Employee of Agent: 2099556116 ext.		
Study Area Code of Reporting Carrier: 442052 Filing Due Date for this form: 07/01/2014		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 4 18 of the United States Code, 18 U.S.C. § 1001.	7 U.S.C. §§ 502, 503(b), or	fine or imprisonment under Title



# LINE 100 INITIAL FIVE-YEAR SERVICE QUALITY IMPROVEMENT PLAN

REDACTED FOR PUBLIC INSPECTION

# LINE 200 SERVICE QUALITY OUTAGE REPORTING

REDACTED FOR PUBLIC INSPECTION

Response Line 510 Central Texas Telephone Cooperative Study Area 442052

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Central Texas Telephone Cooperative, Inc. ("CTTC") is in compliance with appropriate Texas CTP Quarterly Filings, FCC Service Quality Standards and Consumer Protection Rules. CTTC provides CPNI training to all of its new employees and in addition trains all of its existing employees on an annual basis. CTTC also conducts subscriber outreach regarding CPNI by periodically placing CPNI explanation messages into subscriber's bills. In addition CTTC trains staff on Red Flag issues on an annual basis. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules.

Response Line 610 Central Texas Telephone Cooperative Study Area 442052

## Functionality in Emergency Situations:

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Central Texas Telephone Cooperative, Inc. ("CTTC") meets the requirements to remain functional in emergency situations and has the following capabilities; Back-up power is provided to CTTC central by use of fixed generators and batteries that provide it with 8 hours of emergency power. In addition, CTTC field electronics have 8 hours of back-up power by use of generators and batteries. CTTC also has SONET, DWDM, and MPLS technology deployed in its core fiber optic network that is self-healing and will automatically reroute traffic should a fiber cut occur. Lastly, CTTC is prepared and capable of managing traffic spikes resulting from emergency situations.

(700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 <010> Study Area Code <015> Study Area Name 442052 CENTRAL TEXAS CO-OP <020> Program Year 2015 <030> Contact Name - Person USAC should contact regarding this data Eric N. Votaw <035> Contact Telephone Number - Number of person identified in data line <030> 2099556116 ext. <039> Contact Email Address - Email Address of person identified in data line <030> eric.votaw#mossadams.com <701> Residential Local Service Charge Effective Date 1/1/2014

<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs></bs>	0
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
TX	Bend		FR	14.0	0.0	0.52	0.0	14.52
TX	Big Valley		FR	14.0	0.0	0.52	0.0	14.52
тх	Cherokee	0.	FR	14.0	0.0	0.52	0.0	14.52
rx	Doole		PR	14.0	0.0	0.52	0.0	14.52
rx	Eola		FR	14.0	0.0	0.52	0.0	14.52
rx	Evant		FR	14.0	0.0	0.52	0.0	14.52
rx	Locker		FR	14.0	0.0	0.52	0.0	14.52
rx	Lohn	Š.,,,,	FR	14.0	0.0	0.52	0.0	14.52
rx .	Melvin		FR	14.0	0.0	0.52	0.0	14.52
rx	Mercury		FR	14.0	0.0	0.52	0.0	14.52
rx	Mullin		FR	14.0	0.0	0.52	0.0	14.52
rx x	Priddy		FR	14.0	0.0	0.52	0.0	With the second second
rx.	Richland Springs		FR	14.0	0.0	0.52	0.0	14.52
гх	Rochelle		FR	14.0	0.0	*	0.0	14.52
x	San Saba	0.02500.000	PR	14.0	0.0	0.52	0.0	14.52
.x	Star		FR	14.0	0.0	0.52	0.0	14.52
TX.	Voca		FR	14.0	0.0	0.52	0.0	14.52
x	Bend		FR	14.0	0.0	0.52		14.52
х	Big Valley		FR	14.0	0.0	0.52	0.0	14.52
x	Cherokee		FR	14.0		0.52	0.0	14.52
х	Doole		FE	14.0	0.0	0.52	0.0	14.52
			r K	14.0	0.0	0.52	0.0	14.52

(700) Price Offerings including Voice Rate Data Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votav	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawanossadams.com	

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

<703>

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
TX	Eola		FR	14.0	0.0	0.52	0.0	14.52
TX	Evant		FR	14.0	0.0	0.52	0.0	14.52
TX	Locker		FR	14.0	0.0	0.52	0.0	14.52
тх	Lohn		FR	14.0	0.0	0.52	0.0	14.52
TX	Melvin		FR	14.0	0.0	0.52	0.0	14.52
TX	Mercury		FR	14.0	0.0	0.52	0.0	14.52
TX	Mullin		FR	14.0	0.0	0.52	0.0	14.52
тх	Priddy		FR	14.0	0.0	0.52	0.0	14.52
TX	Richland Springs		FR	14.0	0.0	0.52	0.0	14.52
TX	Rochelle	10,1110	FE	14.0	0.0	0.52	The second second	14.52
TX	San Saba		FR	14.0	0.0		0.0	
гx	Star		FR	14.0	0.0	0.52	0.0	14.52
rx	Voca		FR	14.0	0.0	0.52	0.0	14.52
гx	Bend		FR	14.0	0.0	0.52		14.52
гx	Big Valley		FR	14.0	0.0	0.52	0.0	14.52
rx	Cherokee		FR	14.0	0.0	0,52	0.0	14.52
гх						0.52	0.0	14.52
rx	Doole		FR	14.0	0.0	0.52	0.0	14.52
-x	Eola		FR	14.0	0.0	0.52	0.0	14.52
1000	Evant		FR	14.0	0.0	0.52	0.0	14.52
rx .	Locker		FR	14.0	0.0	0.52	0.0	14.52
x	Lohn		FR	14.0	0.0	0.52	0.0	14.52

(700) Price Offerings including Voice Rate Data FCC Form 481 Data Collection Form OMB Control No. 3050-0986/OMB Control No. 3050-0819 July 2013 <010> Study Area Code <015> Study Area Name 442052 CENTRAL TEXAS CO-OP <020> Program Year 2015 <030> Contact Name - Person USAC should contact regarding this data Eric N. Votaw <035> Contact Telephone Number - Number of person identified in data line <030> 2099556116 ext. <039> Contact Email Address - Email Address of person identified in data line <030> <701> Residential Local Service Charge Effective Date 1/1/2014 <702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<bs>&lt;</bs>	(D
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
TX	Melvin		FR	14.0	0.0	0.52	0.0	14.52
rx	Mercury		FR	14.0	0.0	0.52	0.0	14.52
rx	Mullin		FR	14.0	0.0	0.52	0.0	14.52
rx	Priddy		FR	14.0	0.0	0.52	0.0	14.52
rx	Richland Springs		FR	14.0	0.0	0.52	0.0	
rx	Rochelle		FR	14.0	0.0	0.52	0.0	14.52
TX	San Saba		FR	14.0	0.0	0.52		14.52
ГX	Star		FR	14.0	0.0	- transfer	0.0	14.52
rx	Voca		FR	14.0	0.0	0.52	0.0	14.52
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FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votav	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawsmossadams.com	

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<a1></a1>	<a2></a2>	<h1></h1>	<b2></b2>	<>> <d1></d1>	<d2< th=""><th>&gt; <d3></d3></th><th></th><th><d4></d4></th></d2<>	> <d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
TX	Bend	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Big Valley	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Cherokee	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Doole	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Eola	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Evant	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Locker	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Lohn	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Melvin	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Mercury	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Mullin	29.95	0.0	29.95	*4.0	1.0	0.0	Other, Unlimited
тх	Priddy	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
тх	Richland Springs	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Rochelle	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
тх	San Saba	29.95	0.0	29.95	4.0	1.0	0.0	Other, Unlimited
TX	Star	29.95	0.0	29.95	4.0	1.0		Other, Unlimited
rx	Voca	29.95	0.0	29.95	4.0			Other, Unlimited
TX	Bend	49.95	0.0	49.95	6.0			Other, Unlimited
rx	Big Valley	49.95	0.0	49.95	6.0			Other, Unlimited
rx	Cherokee	49.95	0.0	49.95	6.0			Other, Unlimited
гx	Doole	49.95	0.0	49.95	6.0			Other, Unlimited

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	442052	N
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawamossadans.cem	

(al>	<q2></q2>	<b1></b1>	<b2></b2>	<d <d1:<="" th=""><th><d2< th=""><th>&gt; <d3></d3></th><th></th><th><d4></d4></th></d2<></th></d>	<d2< th=""><th>&gt; <d3></d3></th><th></th><th><d4></d4></th></d2<>	> <d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed {Mbps}	Broadband Service -Upload Speed (Mbps	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
TX	Eola	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
тх	Evant	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Locker	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Lohn	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Melvin	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Mercury	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Mullin	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Priddy	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Richland Springs	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
тх	Rochelle	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
тх	San Saba	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
тх	Star	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
TX	Voca	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited
тx	Bend	89.95	0.0	89.95	8.0	1.0	170.00	Other, Unlimited
TX	Big Valley	89.95	0.0				0.0	
rx	Cherokee		0.0	89.95	8.0	1.0	0.0	Other, Unlimited
	Doole	89.95	200	89.95	6.0	1.0	0.0	Other, Unlimited
rx		89.95	0.0	89.95	8.0	1.0	0.0	Other, Unlimited
rx	Eola	89.95	0.0	09.95	8.0	1.0	0.0	Other, Unlimited
rx	Evant	89.95	0.0	89.95	8.0	1.0	0.0	Other, Unlimited
rx	Locker	89.95	0.0	89.95	6.0	1.0	0.0	Other, Unlimited
rx	Lohn	89.95	0.0	89.95	8.0		0.0	Other, Unlimited

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votaw@mossadams.com	

<a1></a1>	<a2></a2>	<b1></b1>	 (b2)	<<> <d1></d1>	<d2< th=""><th><d3></d3></th><th><b>经</b>国际国际部位</th><th><d4></d4></th></d2<>	<d3></d3>	<b>经</b> 国际国际部位	<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
TX	Melvin	89.95	0.0	89.95	6.0	1.0	0.0	Other, Unlimited
TX	Mercury	89.95	0.0	89.95	8.0	1.0	0.0	Other, Unlimited
TX	Mullin	89.95	0.0	89.95	6.0	1.0	0.0	Other, Unlimited
TX	Priddy	89.95	0.0	89.95	9.0	1.0	0.0	Other, Unlimited
тх	Richland Springs	89.95	0.0	89.95	8.0	1,0	0.0	Other, Unlimited
TX	Rochelle	89.95	0.0	89.95	8.0	1.0	0.0	Other, Unlimited
TX	San Saba	89.95	0.0	89.95	8.0	1.0	0.0	Other, Unlimited
TX	Star	89.95	0.0	89.95	8.0	1.0	0.0	Other, Unlimited
TX	Voca	89.95	0.0	89.95	8.0	1.0	0.0	Other, Unlimited
TX	Bend	79.95	0.0	79.95	8.0	1.0	0.0	Other, Unlimited
TX	Big Valley	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only
тх	Cherokee	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only
TX	Doole	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only
TX	Eola	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only
TX	Evant	79.95	0.0	79.95	4.0			Other, Unlimited / Data Only
тх	Locker	79.95	0.0	rammaray a	4.0	1.0	0.0	Other, Unlimited / Data Only
TX	Lohn			79.95		1.0	0.0	
-	Melvin	79.95	0.0	79.95	4.0	1.0		Other, Unlimited / Data Only
TX	Mercury	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only
TX	7.0 7.554	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only
TX	Mullin	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only
гх	Priddy	79.95	0.0	79.95	4.0	1.0	0.0	Other, Unlimited / Data Only

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric W. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	eric.votawamossadams.com	

sichland Springs cochelle san Saba star coca cend sig Valley Therokee	79.95 79.95 79.95 79.95 79.95 119.95 119.95 119.95	0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	79.95 79.95 79.95 79.95 79.95 119.95 119.95	4.0 4.0 4.0 4.0 4.0 6.0	1.0 1.0 2.0 1.0 1.0	0.0 0.0 0.0 0.0 0.0	Other, Unlimited / Data Only
San Saba Sitar Occa end Dig Valley Cherokee	79.95 79.95 79.95 119.95 119.95 119.95	0.0 0.0 0.0 0.0 0.0	79.95 79.95 79.95 119.95	4.0 4.0 4.0 6.0	1.0	0.0	Other, Unlimited / Data Only
oca end ing Valley Therokee	79.95 79.95 119.95 119.95 119.95	0.0	79.95 79.95 119.95 119.95	4.0 4.0 6.0 6.0	1.0	0.0	Other, Unlimited / Data Only Other, Unlimited / Data Only Other, Unlimited / Data Only
oca  end  ig Valley  Cherokee	79.95 119.95 119.95 119.95 119.95	0.0	79.95 119.95 119.95	4.0 6.0 6.0	1.0	0.0	Other, Unlimited / Data Only Other, Unlimited / Data Only
nend  Dig Valley  Cherokee  Choole	119.95 119.95 119.95 119.95	0.0	119.95 119.95	6.0	1.0	0.0	Other, Unlimited / Data Only
Dig Valley Cherokee Coole	119.95 119.95 119.95	0.0	119.95	6.0			
Cherokee Ocole	119.95 119.95	0.0					Other, Unlimited / Data Unly
cole	119.95		119.95				
ola		0.0		6.0	1.0	0.0	Other, Unlimited / Data Only
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Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
<010> Study Area Code 442052	

<010>	Study Area Code	442052	
<015>	Study Area Name	CENTRAL TEXAS CO-OP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Eric H. Votaw	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116 ext.	
	Contact Email Address - Email Address of person identified in data line <030>	eric.votawsmossadams.com	

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<030>	Contact Name - Person USAC should contact regarding this data	Eric N. Vot	av	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2099556116		
<039>	Contact Email Address - Email Address of person identified in data line <030>		mossadams.com	
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<811>	Holding Company	- Haran - Maria		
<812>	Operating Company			
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Response to Line 1000 Central Texas Cooperative Study Area 442052

# Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10 ) Central Texas Telephone Cooperative ("CTTC") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$46.96 as specified in Public Notice DA 14-384 issued on March 20, 2014. CTTC's current total local end-user rate<sup>1</sup> of \$14.52 (which includes a local fee of \$14.00 and mandated state fees of .52) is not above the standard deviation as specified in the USF/ICC Transformation Order. <sup>2</sup>

<sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

<sup>&</sup>lt;sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

# General Exchange Tariff

# LOCAL EXCHANGE ACCESS SERVICE TARIFFS

IV.		
	FELINE	

### A. General

- Lifeline Service is a retail local service offering sponsored by the FCC and available to qualifying low-income consumers.
- Consumers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101(a)(1)-(8) (relating to Supported Services for Rural, Insular and High Cost Areas).
- The Cooperative shall offer toll restriction at no charge to all qualifying low-income consumers at the time such consumers subscribe to Lifeline Service. If the consumer elects to receive toll restriction, that service shall become part of the consumer's Lifeline
- A customer otherwise eligible to receive the Lifeline Service shall not be prohibited from obtaining and using telecommunication equipment and services designed to aid such customer in utilizing qualifying telecommunication services.
- Lifeline Service rate reductions apply only to basic network service and do not apply to non-basic services, such as long distance service, which may or may not be tariffed. Customers may obtain such services, including bundled services where available, at their discretion, although the Lifeline Service reduction will apply only to the basic service charge of the bundled service.
- The Lifeline Service rate reductions do not apply to service connection charges.
- Lifeline Service will not be available on a retroactive basis unless directed by the Low 7. Income Discount Administrator (LIDA) or the Commission.
- The Cooperative shall waive monthly number portability charges, subject to its tariff, for 8. Lifeline customers.

FOR PUBLIC UTILITY COMMISSION USE ONLY

Effective: April 2, 2012 Issued By: Jamey Wigley General Manager

PENDING

MGR: JL Date Filed: Tariff Control#: 40225

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# General Exchange Tariff

# LOGAL EXCHANGE ACCESS SERVICE TARIFFS

IV.	LIFELINE SERVICE (	Continued
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- B. Eligibility Requirements
  - The discounted service will be provided for one (1) residential telephone line per household, at the subscriber's principal place of residence.
  - The applicant establishes eligibility by certifying that their annual household income is at or below 150% of the federal poverty guideline, by being an eligible resident of Tribal lands, or being a participant or having a person or child residing in the customer household who participates in one of the following programs:
    - Medicald
    - Food Stamps (Supplemental Nutrition Assistance Program)
    - Low-income Home Energy Assistance Programs (HEAP)
    - Supplemental Security Income (SSI)
    - Federal public housing assistance
    - State Child Health Plan
    - National School Lunch Program's Free Lunch Program
    - Temporary Assistance for Needy Families

### Procedures for Establishing Lifeline Discounts

- (a) Consumers within the Cooperative's service area identified as eligible for Lifeline Service by LIDA through the automatic enrollment process under Commission Substantive Rule 26,412, shall be provided Lifeline Service discounts unless the Cooperative receives a customer request to be excluded from such discounts. Consumers who are eligible for Lifeline Service but do not have telephone service at the time the LIDA provides its eligibility list to the Cooperative are responsible for contacting the Cooperative and initiating a request for service from the Cooperative.
- The LIDA shall provide the Cooperative with a monthly list of consumers eligible for Lifeline Service.

FOR PUBLIC UTILITY COMMISSION USE ONLY

Effective: June 1, 2012 Issued By: Jamey Wigley Title. General Manager

PENDING

MGR: JL AA: pjf Date Filed: 04/05/2012 Tariff Control#: 40225



# **General Exchange Tariff**

### LOCAL EXCHANGE ACCESS SERVICE TARIFFS

- IV. LIFELINE SERVICE (Continued)
  - B. Eligibility Requirements (Continued)
    - Procedures for Establishing Lifeline Discounts (Continued)
      - (c) Consumers who do not participate in one of the designated programs but who meet income qualifications by having an annual household income at or below 150% of the federal poverty guidelines, may establish eligibility for Lifeline Service by contacting the LIDA.
      - (d) The discontinuance of the Tel-Assistance program effective September 1, 2001 allows the Cooperative to move Tel-Assistance customers to Lifeline Service. The Cooperative has no exchanges where a customer's local service rate under Tel-Assistance is a greater benefit, therefore, customers will be grandfathered at Lifeline rates. Rates will apply until the customer's service is discontinued or the customer is determined ineligible under this Section.
    - 4. Provision of Service
      - (a) The Cooperative shall provide Lifeline Service to all eligible consumers identified by the LIDA within its service area if the consumer if a customer of the Cooperative. The Cooperative shall begin reduced billing for those eligible low-income consumers subscribing to qualifying services.
      - (b) If the eligible consumer changes the telephone service to qualifying services or initiates new qualifying service, the Cooperative shall begin reduced billing at the time the change of service becomes effective or at the time the new service is established.

PUBLIC UTIL	ITY COMMIS APPROVE	SION OF TEXAS
NOV - 2 '07		
CONTROL	#	.007

FOR PUBLIC UTILITY COMMISSION USE ONLY-

Effective: Upon Approval Issued By: Jamey Wigley Title: General Manager

# **General Exchange Tariff**

# LOCAL EXCHANGE ACCESS SERVICE TARIFFS

- IV. LIFELINE SERVICE (Continued)
  - Eligibility Requirements (Continued)
    - Provision of Service (Continued)
      - (c) The Cooperative will discontinue Lifeline Service discounts upon notice by the LIDA that a customer is no longer eligible.
      - (d) The Cooperative has provided a confidentiality agreement to the LIDA specifying the use of confidential client information is solely for providing Lifeline Service.
  - C. Deposits
    - The deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Restriction Service.
  - D. Lifeline Service Discounts
    - Eligible consumers who subscribe to Lifeline Service will receive the following discounts:
      - Federal Reduction in accordance with 47 C.F.R. Section 54.403 applied to the monthly Federal Subscriber Line Charge (SLC) and Residential Local Exchange Access Line
      - Maximum State Reduction of \$3.50 applied to the monthly Residential Local Exchange Access Line

FOR PUBLIC UTILITY COMMISSION HER ONLY

Effective: April 2, 2012 Issued By: Jamey Wigley Title: General Manager

PENDING

MGR: JL Date Filed:

AA: pjf 04/05/2012 Tariff Control#: 40225

CENTRAL TEXAS
TELEPHONE COOPERATIVE, INC.

SECOND REVISED SHEET NO. 13 REPLACING FIRST REVISED SHEET NO. 13

# General Exchange Tariff

LOCAL EXCHANGE ACCESS SERVICE TARIFFS

### E. Service Charges

- Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.
- Service charges apply when:
  - (a) At the time Lifeline Service billing is initiated, where existing eligible residential local exchange access service customers request additional features, such as special or custom calling features.
  - (b) A customer receiving Lifeline Service voluntarily elects to convert to telephone service arrangements, which preclude Lifeline Service eligibility.

FOR PUBLIC UTILITY COMMISSION HER ONLY

Effective: April 2, 2012 Issued By: Jamey Wigley Title: General Manager

PENDING

MGR: JL AA: pjf
Date Filed: 04/05/2012
Tariff Control#: 40225

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# **General Exchange Tariff**

# LOCAL EXCHANGE ACCESS SERVICE TARIFFS

IV.	LIFELI	NE SERVICE	Continued)
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- E. Service Charges (Continued)
  - Service Charges Apply When: (Continued)
    - (c) New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service charges.
  - Any subsequent moves or changes after the initial connection to Lifeline Service will be subject to applicable service charges.
- F. Payments and Disconnection of Service
  - The Cooperative may not disconnect Lifeline Service for nonpayment of toll charges.
  - A Lifeline customer is required to adhere to the same bill payment policies applicable to all of the Cooperative's customers.

FOR PUBLIC UTILITY COMMIS

Effective: April 2, 2012 Issued By: Jamey Wigley Title: General Manager PENDING

MGR: JL AA: pjf
Date Filed: 04/05/2012
Tariff Control#: 40225

LINE 3005 RATE OF RETURN DATA

REDACTED FOR PUBLIC INSPECTION